Bamboo Health

AUTOMATED TRANSITIONS

Care Transitions Assessment

For Hospital & Health System Decision-Makers

How well do your organization's transition workflows perform at scale, and where are structural gaps creating risk across your attributed population? Rate each question from 1 (*not in place*) to 5 (*fully operational*).

1 NETWORK VISIBILITY: HOW MUCH OF YOUR POPULATION CAN YOU SEE IN REAL TIME?

How broadly does your real-time ADT coverage extend across all facilities, including out-of-network?	*Limited to our own facilities*	1	2	3	4	5	*Full network + out-of-network*
How quickly can care teams act on a transition event once it occurs?	*Significant lag — hours or longer*	1	2	3	4	5	*Immediate, no manual trigger needed*

2 ENGAGEMENT AT SCALE: HOW CONSISTENT IS OUTREACH ACROSS THE ENTERPRISE?

How standardized is patient outreach across all facilities, shifts and care settings?	*Highly variable by site or team*	1	2	3	4	5	*Consistent system-wide*
How much does outreach performance depend on staffing availability?	*Heavily—gaps when staff are stretched*	1	2	3	4	5	*Not at all—fully automated*

High-performing systems report 70%+ contact rates; the industry average for manual models is 30–40%.

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3 CLOSED-LOOP FOLLOW-UP: HOW RELIABLY CAN YOU TRACK WHAT HAPPENS AFTER DISCHARGE?

How reliably are follow-up appointments booked at the point of discharge versus left to the patient?

Rarely—patient self-schedules — 1 2 3 4 5 — *Consistently—booked automatically*

How well does your model capture appointment completion and respond to no-shows?

We track attempts — 1 2 3 4 5 — *Automated reminders + completion tracking*

4 COMPLIANCE AND DOCUMENTATION: HOW WELL DOES YOUR MODEL SUPPORT DOCUMENTATION AT SCALE?

How consistently is TCM documentation (99495/99496) captured within required CMS windows across your system?

Inconsistent—depends on staff — 1 2 3 4 5 — *Automated, audit-ready system-wide*

How well does your documentation support MSSP, TRC/FMC, and health plan program performance?

Gaps that create reimbursement risk — 1 2 3 4 5 — *Consistently meets all requirements*

5 AUTOMATION AND SCALABILITY: HOW WELL IS YOUR MODEL BUILT TO GROW?

How much of the transition workflow (outreach, scheduling, documentation) runs without manual initiation?

Mostly manual — 1 2 3 4 5 — *End-to-end automated*

How well positioned is your model to scale as your attributed population grows?

Would require proportional staff increases — 1 2 3 4 5 — *Scales without adding headcount*

6 CLINICAL ESCALATION: HOW DO YOU ADDRESS COMPLEX SCENARIOS?

How reliably does your model surface complex or high-risk patients to clinical staff for intervention?

Ad hoc—reliant on individual awareness — 1 2 3 4 5 — *Rule-based, automatic escalation*

Intelligent escalation lets automation handle routine cases while preserving clinical bandwidth for patients who need it.

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7 SYSTEM-LEVEL COORDINATION: HOW ALIGNED ARE YOUR CARE SETTINGS?

How well do inpatient, outpatient, and post-acute teams share a unified, real-time view of patient transitions?	*Siloed—limited cross-setting data*	1	2	3	4	5	*Single coordinated view across settings*
How proactively does your model re-engage patients who transition out-of-network?	*Rarely captured*	1	2	3	4	5	*Systematically identified and re-engaged*

Interpreting Your Score

Add up your ratings across all 12 questions.

SCORE	WHAT IT SIGNALS	PRIORITY FOCUS
12 - 27 →	Significant infrastructure gaps across quality, compliance and cost exposure at scale	Visibility, automation, documentation infrastructure
28 - 43 →	Partial capability due to inconsistent execution creating measurable performance risk	Consistency, follow-through, scalability
44 - 60 →	Enterprise-grade infrastructure built for value-based performance	Advanced automation, enterprise analytics

Health systems that lead in value-based performance build infrastructure that is real-time, automated, consistently applied and measurable across the enterprise.

Organizations using Automated Transitions achieve an estimated 7:1 ROI within 90 days.

Schedule a demo at **bamboohealth.com/contact** to see how it works at health system scale.

Bamboo Health

Bamboo Health improves lives during pivotal care moments—the critical points in a patient's journey where timely action changes outcomes. Through our AI-forward, human-in-the-loop platform, powered by more than 3 billion care moments each year, we replace fragmented point solutions and manual outreach with coordinated, AI-driven action that delivers better outcomes. Our solutions guide clients from insight to next best action to outcomes—improving lives through better quality scores, reduced avoidable hospitalizations and ED utilization, and faster access to appropriate care across the physical and behavioral health continuum. From coast to coast, Bamboo Health partners with 100% of the top 10 hospitals, all major retail pharmacy chains, 52 states and territories and more than half of the country's largest health plans.

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