

Take the First Step in Care Navigation With the Pings™ Network

Pings™ is the trigger that turns a care event into the start of an action for better outcomes.



Alerts Aren't Enough

Care teams are overwhelmed with data, and stagnant patient alerts simply aren't enough to meet today's complex health challenges. Yet these moments behind the alerts, like a hospital discharge, an ED visit, a crisis call, a flag for overdose risk, are still crucial for shaping what happens next in a person's care.

Leading organizations are rethinking how they utilize ADT alerts: no longer just as a ping, but as a network connector and a doorway to automated care navigation.

Pings is the trigger point, like a nerve ending firing the connective tissue, that turns a single care event into a piece of a broader network's ecosystem.

Pings is the doorway to better care navigation.

The Future of ADT-Triggered Care Navigation

PINGS CAN SERVE AS THE:

Catalyst: the first sign of need that kicks off behavioral health navigation, right when it surfaces at the ED, on a crisis line, or through a risk flag

Connector: the information that keeps referrals and care context moving with the patient across facilities, so a discharge at one hospital doesn't get lost before the next provider sees it

Signal: the visible tip of a bigger issue, like a chronic condition slipping or an unmet behavioral health need that hasn't been documented yet

Foundation: the real, live connection that other AI and human-in-the-loop tools, like Automated Transitions and Bamboo Bridge®, need before they can act at all

Connect to the Most Powerful Care Network in the Country

3 Billion Patient Encounters Across:

45,000+ pharmacies

50%+ of the largest health plans

8,000 post-acute facilities

100% major retail pharmacy chains

100% of the top 10 best hospitals

52 states and territories

