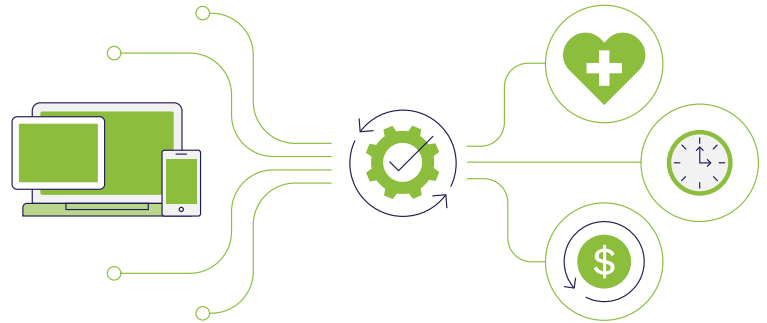


7 Questions to Assess Whether Your Behavioral Health Coordination Strategy Is Built for Real-Time Impact

Fragmented referrals, limited visibility and disconnected provider networks continue to slow access to behavioral healthcare. Technology investment isn't enough. Be sure your investments translate into coordinated, timely action across the care journey.



Here's what to consider:

- 1. Are you fixing coordination gaps, or just digitizing referrals?**
Does your strategy address fragmentation across providers, or simply replace manual workflows?
- 2. Can providers see what's happening in real-time?**
Can care teams see where individuals are in their journey without relying on calls, faxes or follow-ups?
- 3. Are referrals fully completed?**
Are referrals tracked through completion, with accountability for follow-through?
- 4. Are clinicians and care team members using the system from the start?**
Are clinicians, administrators and partner organizations engaged early and supported through change?
- 5. Do you have the operational resources to sustain the model?**
Beyond technology, are training, governance and workflow ownership clearly defined?
- 6. Is data-sharing helping, or slowing you down?**
Have you aligned stakeholders on how to share information securely and effectively?
- 7. Can this scale across your network?**
Can your model expand beyond initial use cases to support broader care coordination?

Why It Matters

Organizations that move beyond fragmented referrals to coordinated, real-time care models are better positioned to improve access, strengthen provider collaboration and deliver measurable outcomes.

[Learn more](#) about how local and state government health agencies can improve outcomes or [contact us](#).