

# Home Health Operations Checklist: Enabling Proactive, Connected Care

Use this checklist to assess how effectively your organization is operationalizing real-time care coordination across the continuum:



## **Real-time notifications reach the right partners**

Care teams receive alerts when patients arrive or leave the ED, and those updates are shared with ACO partners, hospital case managers and other provider partners to support aligned decision-making and discharge planning.



## **Care transitions are coordinated before discharge occurs**

Staffing, orders and next steps are prepared while the patient remains in the hospital, enabling faster discharge to home and reducing delays in initiating care.



## **Teams are working from a shared, real-time view of the patient**

Clinical, operational and partner teams have access to the same up-to-date information, enabling more confident communication, coordinated action and clear accountability across the care continuum.



## **Hospital hold workflows are dynamic and continuously updated**

Patient status is tracked in real time, reducing reliance on manual logs, improving accuracy and helping teams maintain continuity of care while minimizing leakage to other providers.



## **Automated alerts support weekend and after-hours coverage**

Notifications ensure that patient transitions don't stall outside of standard business hours, allowing teams to initiate follow-up and schedule care without delay.



## **Schedulers and back-office teams are actively using real-time data**

Operational teams have visibility into patient movement, enabling more effective staffing decisions and reducing missed or unnecessary visits.



To learn more about improving care transitions and optimizing home health performance, read more about [Pings™](#) or [contact us](#).