

Automated Transitions

REAL-TIME AI-POWERED CARE NAVIGATION AT SCALE:
SO NO PATIENT MISSES THE CARE THEY NEED

THE PROBLEM

The Cost of Fragmented Transitions

- **Missed Transitional Care Management (TCM) windows:** Fragmented workflows and poor discharge visibility drive missed transitions, uncaptured TCM reimbursement, care gaps and lower care quality performance.
- **Out-of-network blind spots:** Without real-time visibility beyond your walls, discharges go undetected, transitions go unmanaged and patients follow up with competitors. Every missed discharge could be lifetime value lost.
- **Staffing burnout without scale:** Manual outreach, scheduling and documentation overwhelm care teams, pull clinicians away from top-of-license work and drive the turnover that makes the problem worse every year.
- **Poor patient engagement:** Delayed, inconsistent post-discharge communication increases no-show rates, undermines follow-up adherence, and compounds the clinical and financial cost of every missed connection.

Without Real-Time Care Intelligence™ and coordinated workflows, fragmented processes lead to increased readmissions, lost revenue and care gaps that erode both patient outcomes and organizational performance.



THE SOLUTION

Close Every Loop

With AI-enabled care navigation and Real-Time Care Intelligence™, seamlessly orchestrate the most labor-intensive post-discharge tasks — so your care teams can focus on the patient.

End-to-end care transitions at scale:

1. **Real-time ADT detection** to identify discharges across inpatient, ED, SNF and rehab settings, both in- and out-of-network
2. **AI-driven outreach at scale** that activates within hours of discharge, connecting patients back to in-network providers
3. **Automated intake & scheduling** that secures follow-up visits quickly
4. **Personalized reminders** that reduce no-shows and improve adherence
5. **Structured documentation** that automatically return TCM records and appropriate billing and quality data directly to your EMR
6. **Human-in-the-loop escalation** when clinical judgment is required



The Result:

Fewer missed windows, stronger patient relationships and a care team that isn't buried in administrative work — finally free to deliver the whole-person care your patients deserve.



Automated Transitions is an AI-enabled solution that empowers healthcare organizations to deliver seamless, high-quality and cost-effective post-discharge care.

Powered by Bamboo Health's national ADT network and proprietary real-time data, the solution automatically triggers discharge workflows – for both in- and out-of-network patients – ensuring every transition is fully monitored.

By automating outreach, coordination, documentation and scheduling, care teams work at the top of their license while every patient receives timely, consistent follow-up – no matter where their journey takes them.

Immediate **IMPACT** Build For Financial, Clinical & Operational Performance

Financial

- **Capture TCM and other eligible revenue** with timely, compliant outreach and documentation
- **Increase completed visits** while reducing no-shows and revenue leakage
- **Lower total cost of care** by preventing avoidable readmissions and utilization
- **Maximize patient lifetime value** by keeping patients in-network
- **Strengthen performance** across both fee-for-service and value-based contracts

Clinical

- **Reduce avoidable readmissions** and ED/inpatient utilization
- **Improve quality measure performance** including TRC (Transitions of Care), FMC (Follow up after ED with multiple chronic conditions) and ACR (All Cause Readmissions)
- **Reconnect patients with their PCP** to keep referrals in-network during high-risk periods
- **Enable top-of-license care** by eliminating administrative bottlenecks

Operational

- **Detect in- and out-of-network discharges** in real time via ADT feeds
- **Proactively identify network leakage** before it becomes a cost trend
- **Automate outreach, scheduling and documentation** to eliminate manual burden
- **Scale workflows without adding headcount** or disrupting existing systems

Why Bamboo?

Organizations choose to connect to Bamboo Health's network of over **2,500 hospitals and 8,000 post-acute facilities to impact over three billion patient encounters** per year. Here's what you gain when you work with Bamboo:



Unmatched real-time visibility:

Bamboo Health manages the most powerful ADT and proprietary data network spanning hospitals, EDs and post-acute facilities, so every discharge is accounted for, even outside your system.



In- and out-of-network intelligence:

Automatically detect and act on discharge events regardless of where patients receive care, eliminating blind spots that drive leakage, readmissions and unmanaged transitions.



Actionable insights beyond alerts:

Bamboo's integrated platform converts real-time ADT signals into automated workflows (from outreach and scheduling to documentation), reducing administrative burden at every step.



One integrated platform: A single, end-to-end solution from detection to follow-up with seamless handoffs and streamlined workflows.



Built for pivotal moments: Purpose-built to support care when timing matters most to drive better outcomes, stronger performance and measurable ROI.

Improve Care Transition Outcomes With Intelligent Automation.

Let's talk about how Bamboo Health can seamlessly improve your care transition outcomes.

Visit bamboohealth.com/contact.

Bamboo Health

Bamboo Health improves lives during pivotal care moments by empowering healthcare organizations to deliver better physical and behavioral health outcomes. As the market leader in Real-Time Care Intelligence™ and behavioral healthcare navigation, Bamboo Health provides a single, unified platform that transforms billions of care moments into life-improving actions. By integrating AI-powered insights with human-led navigation, Bamboo connects today's fragmented healthcare system to enable seamless, high-quality, cost-effective whole-person care. From coast to coast, we drive innovation for health systems, providers, health plans, pharmacies and state agencies through the nation's most powerful care collaboration network—partnering with 100% of the top 10 hospitals, every major retail pharmacy chain, 52 states and territories, and more than half of the country's largest health plans, supporting over 3 billion patient encounters annually.

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