Bamboo Health | **Bamboo Intelligence Hub**
A BAMBOO HEALTH SOLUTION

Unified Data Insights and Workflow Tools for Coordinated Behavioral Healthcare

The Challenge for Communities

The behavioral healthcare continuum is fragmented across various settings, including physical and behavioral health, crisis response, justice-involved events and social services, among others. Care teams often lack timely, actionable insight into critical moments in an individual's journey, resulting in:

- Disconnected data across siloed systems with no unified, longitudinal view of the person
- Delayed awareness of high-risk events such as hospital discharges, crisis encounters or incarceration releases
- Reactive care models that drive avoidable emergency department utilization, inpatient admissions and justice involvement
- Manual, duplicative workflows that strain already limited community resources

Without Real-Time Care Intelligence™ and coordinated workflows, communities struggle to intervene upstream, when it matters most.

The Solution

The **Bamboo Intelligence Hub**® is an integrated behavioral healthcare coordination platform that unifies disparate data from across the full care continuum to empower proactive and targeted intervention when it matters most.

The Bamboo Intelligence Hub transforms fragmented data into coordinated action by:

- Aggregating **real-time data into a unified view** from across various physical and behavioral health events, crisis alerts, justice-involved events, SDOH referrals and other third-party data sources
- **Applying advanced patient matching** to ensure accuracy across systems
- **Surfacing pivotal care moments** when intervention has the most significant impact
- **Embedding insights** directly into care coordination workflows to streamline referrals and follow-up actions

Deliver seamless, coordinated care to reduce administrative burden and shift intervention earlier in the behavioral health journey away from costly acute care settings.

Surfacing Pivotal Moments for Intervention

The Bamboo Intelligence Hub unifies critical care journey context from across:

- More than 1 billion admission, discharge and transfer alerts
- PDMP data across 44 states
- Justice-involved alerts for 85% of the U.S. population
- Hundreds of thousands of behavioral health and crisis referrals (dependent on organization's network)

To support how your teams act on these pivotal moments, leverage several workflow tools integrated into the platform:

- Care Coordination Tools
- Bed Board/Capacity Tracking
- Closed-Loop Digital Referrals
- Wraparound Service Referrals
- Crisis Intake/Dispatch
- Non-Emergency Medical Transport

Benefits

Financial	Clinical	Operational
• Reduced reliance on emergency departments, inpatient care and incarceration facilities	• Unified, longitudinal view of individuals and population health analytics across systems	• Automated, configurable workflows that scale across organizations
• Lower total cost of care through upstream intervention	• Real-time alerts for critical transitions in care	• Reduced manual outreach and duplicative documentation
• More efficient use of community-based resources	• Earlier, more proactive interventions at key transitions in care settings.	• Seamless, system-agnostic integration with existing behavioral healthcare referral and workflow tools
• Sustainable infrastructure to support long-term system transformation	• Improved continuity and coordination across care teams and partners	• Improved cross-agency collaboration without adding operational complexity

Kim's Story: Justice Involved and SUD Challenges

Kim's Care Journey Without Bamboo
In and out of carceral settings and ED

2 Signals lost in silos: Lack of context hinders
Provider cannot see the full picture and treats only most immediate need, despite interconnected health challenges.

3 Kim is temporarily stabilized and released
No attempt to address underlying SUD and other behavioral and physical health disorders.

4 Care challenges persist
Kim encounters law enforcement during an unaddressed overdose event, bringing her back to the ED.

Cycle repeats

I Kim presents at ED

20-year-old woman from a single-parent household who still lives at home.

She struggles with recreational drug use, ongoing migraines and has experienced suicidal thoughts. She regularly appeared at EDs and was flagged in school truancy records with minor justice involvement.

Kim's Care Journey With Bamboo
Seamless whole-person care during pivotal moments

2 Seamless context and insights
Provider sees Kim had recent encounter with law enforcement and appeared at the ED for overdose and behavioral health challenges.

3 Kim is connected to longitudinal care
Provider accesses SUD treatment options with real-time availability matched to Kim's needs and seamlessly connects her to care.

4 Reduced ED and inpatient utilization
Kim's health improves through SUD and longitudinal behavioral health treatment to support her unique health needs.

Kim experiences a better life

See how one organization saw a 98% faster referral response time and 80%+ patient engagement post-referral.

Move From Fragmented Data to Real-Time Action

Let's talk about how Bamboo Health can seamlessly improve behavioral health outcomes.

Visit: bamboohealth.com/contact