

# How Privia Medical Group-Georgia (PMG) Transforms Behavioral Healthcare Outreach With Bamboo Bridge®

Many organizations struggle with health system strain, leading to challenges for individuals and providers:

24%

Higher risk of emergency department utilization for individuals with serious mental illness and diabetes.

46%

Number of physicians that believe reducing administrative burdens is key to improved outcomes.



Traditional follow-ups may leave patients falling through the cracks with limited to no follow-up intervention.

## Challenges

## Solutions

Connecting Individuals to the Right Level of Behavioral Healthcare



PMG utilizes Bamboo Bridge® to help identify needs and connect patients to the right care faster.

Reducing Administrative Burdens to Share the Workload



PMG simplifies care coordination with Bamboo Bridge, allowing providers to focus on patient care.

Encouraging Patient Engagement and Improving Outcomes



In less than a year, PMG was able to greatly improve engagement outcomes. See below for results.

## Results:



Engagement Rate



Appointment Scheduling Rate



Visit Attendance Rate

Data compared to the traditional process with virtually no follow-up intervention. These statistics represent individuals that typically would go unnoticed now being able to receive more appropriate care during pivotal moments.

Drive better behavioral health outcomes with Bamboo Bridge.

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