

Bamboo Bridge[®]: Your Real-Time Care Companion



Transforming Behavioral Health Outcomes for High-Cost, High-Need Populations

Identify and engage individuals during pivotal moments by leveraging behavioral healthcare navigators and real-time insights during pivotal care moments. Navigate individuals experiencing behavioral health challenges to timely, personalized care for improved clinical and financial outcomes while easing workforce burdens.



Navigate Individuals to Behavioral Healthcare

Meet the rising behavioral health demands with streamlined care support that addresses both physical and behavioral health.

53%

increase in behavioral health demand projected over the next decade¹

67.4M

Medicare beneficiaries with 20-30% facing behavioral health needs²

65%

of overdose deaths had a potential intervention opportunity³

5

or less mental health providers are available for every 1,000 patients⁴

Efficiently Allocate Resources

Direct individuals to the most appropriate care with the timely support of Bamboo Health care navigators, decreasing total cost of care by improving readmission rates, length of stay and emergency department (ED) and inpatient utilization.



Drive Measurable Clinical & Financial Outcomes

Optimize your care delivery with enhanced quality scores and reimbursement accuracy under value-based care models.

2.8-6.2x

higher costs for high-need individuals with behavioral health conditions⁵

25%

higher risk of any hospital use for individuals with diabetes and serious mental illness (SMI)⁶

50%

of frequent ED users have a mental health diagnosis⁷

Improve Performance for Quality Measures

Improve Follow-Up After Hospitalization (FUH), Follow-Up After Emergency Department Visit for Mental Illness (FUM), Follow-Up After Emergency Department Visit for People With High-Risk Multiple Chronic Conditions (FMC) and Plan All-Cause Readmissions (PCR) through the use of care navigators and real-time data.

¹ <https://www.pwc.com/us/en/industries/health-industries/library/behind-the-numbers.html>

² <https://www.gao.gov/products/gao-24-106794>

³ <https://www.cdc.gov/overdose-prevention/data-research/facts-stats/sudors-dashboard-fatal-overdose-data.html>

⁴ <https://www.npr.org/sections/health-shots/2024/04/03/1242383051/mental-health-care-shortage-medicare-medicaid-hhs-inspector-general#:~:text=The%20report%20found%20fewer%20than,the%20same%20number%20of%20enrollees>



Ease Workforce Burdens

Reduce administrative and clinical strains by integrating Bamboo Bridge seamlessly into your existing systems. Leverage Bamboo Health’s **qualified care navigators** to support your team without additional full-time employees.

\$42.5B

increase in labor costs for hospitals⁸

46%

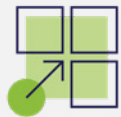
of physicians believe decreasing administrative burden would be the most effective intervention in reducing burnout⁹

40%

of hospitals total expenses are dedicated to administrative costs¹⁰

Unify Workflows and Increase Provider Capacity

Direct individuals to the most appropriate care with the timely support of Bamboo Health care navigators, decreasing total cost of care by improving readmission rates, length of stay and emergency department (ED) and inpatient utilization.



Achieve Actionable Results

Close the gap between physical and behavioral health with data-driven insights and higher engagement. Compared to virtually 0% follow-up engagement prior, the Bamboo Bridge pilot achieved:

50%

engagement rate for behavioral health patients

45%

appointment scheduling and 20% visit attendance

Optimized

the risk-adjustment factor (RAF) for Medicare Advantage members with specific coding and documentation support



“We’ve seen a significant uptick in our in-house referrals with Bamboo Bridge and a higher proportion of referrals are staying in-house relative to outside our system.”



- Ryan Graham, VP of Practice Operations & VBC, Privia Medical Group - Georgia

5 <https://www.milliman.com/-/media/milliman/pdfs/articles/milliman-high-cost-patient-study-2020.ashx>

6 <https://pubmed.ncbi.nlm.nih.gov/35980891/>

7 <https://pmc.ncbi.nlm.nih.gov/articles/PMC6324434/#:~:text=Approximately%2050%25%20of%20frequent%20ED,higher%20medical%20costs%20over%20time>

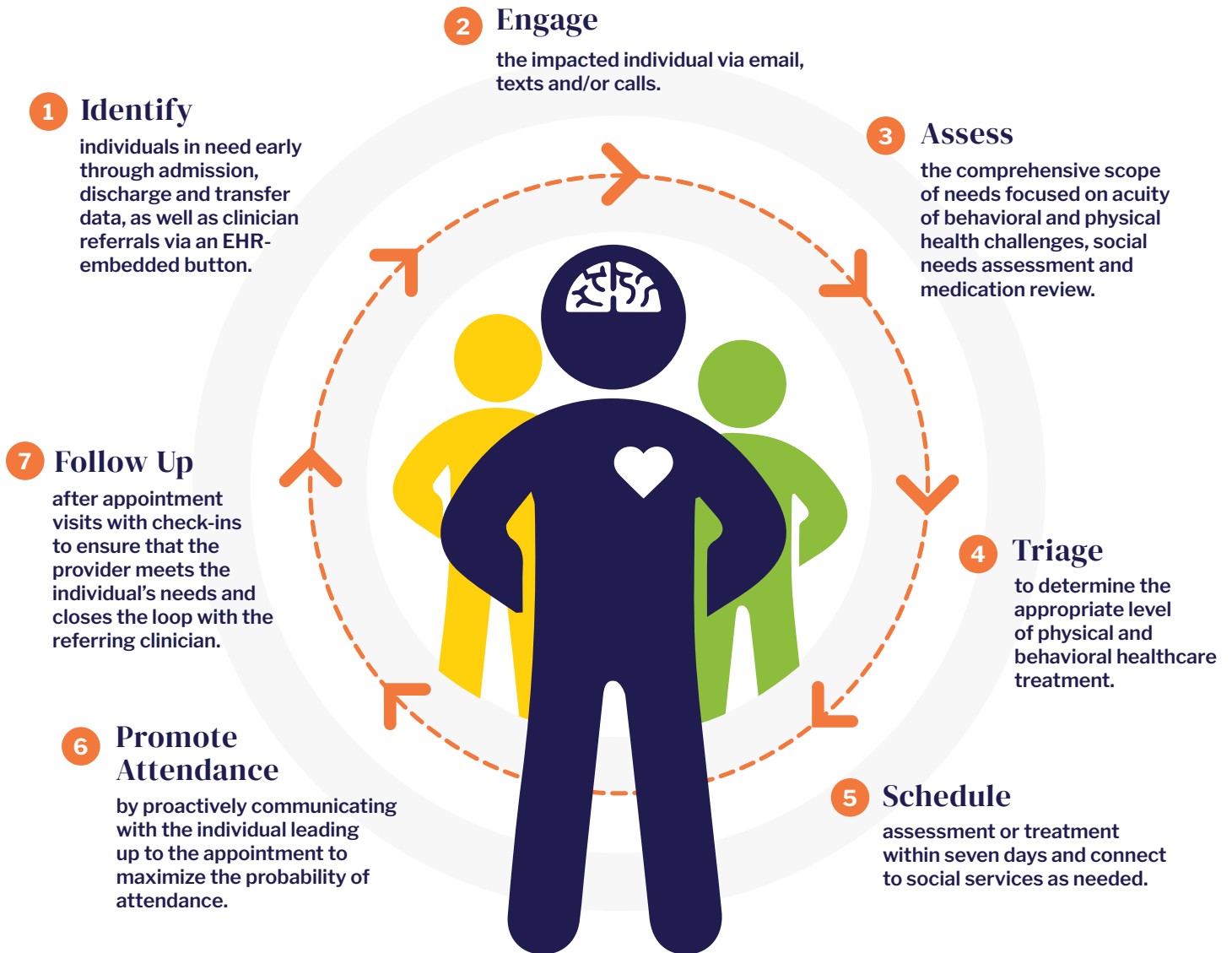
8 <https://perspectives.cps.com/hillsdale-hospital-drives-full-spectrum-results-through-award-winning-pharmacy-team>

9 [https://opmed.doximity.com/articles/administrative-burden-remains-biggest-driver-of-burnout-doctors-say#:~:text=Results%20from%20a%20recent%20doximity,clinical%20caseload%20\(21%25\)](https://opmed.doximity.com/articles/administrative-burden-remains-biggest-driver-of-burnout-doctors-say#:~:text=Results%20from%20a%20recent%20doximity,clinical%20caseload%20(21%25))

10 <https://www.aha.org/news/headline/2024-09-10-report-skyrocketing-hospital-administrative-costs-burdensome-commercial-insurer-policies-affecting#:~:text=Among%20other%20findings%2C%20the%20report,in%20delivering%20care%20to%20patients>



Improve Follow-Up Measures with Bamboo Bridge



Build A Bridge to Better Outcomes

bamboohealth.com/BambooBridge