

## What is Treatment Connection?

Treatment Connection (<https://www.treatmentconnection.com/>) is a public facing website used for evidence-based assessment and referral. On Treatment Connection, any person seeking mental health and substance use disorders treatment for themselves or a loved one may find nearby state-vetted treatment providers, evaluate the type of care they need, and submit anonymous or non-anonymous referral inquiries to providers.

Treatment Connection features the Addiction Treatment Needs Assessment which includes 13 consumer-friendly questions developed with the American Society of Addiction Medicine. The assessment is used to determine the risk and severity of a person's addiction to provide guidance on the most appropriate level of care.

To use Treatment Connection, the end user inputs their ZIP code and selects details such as the distance they are willing to travel, the substances involved, and treatment type.

Treatment CONNECTION

About | Privacy | Login/Join Provider Network | Login / Sign-up

### Are you Seeking Substance Use or Mental Health Treatment?

Your searches are confidential

Zip Code Distance Substances Treatment Type

Search

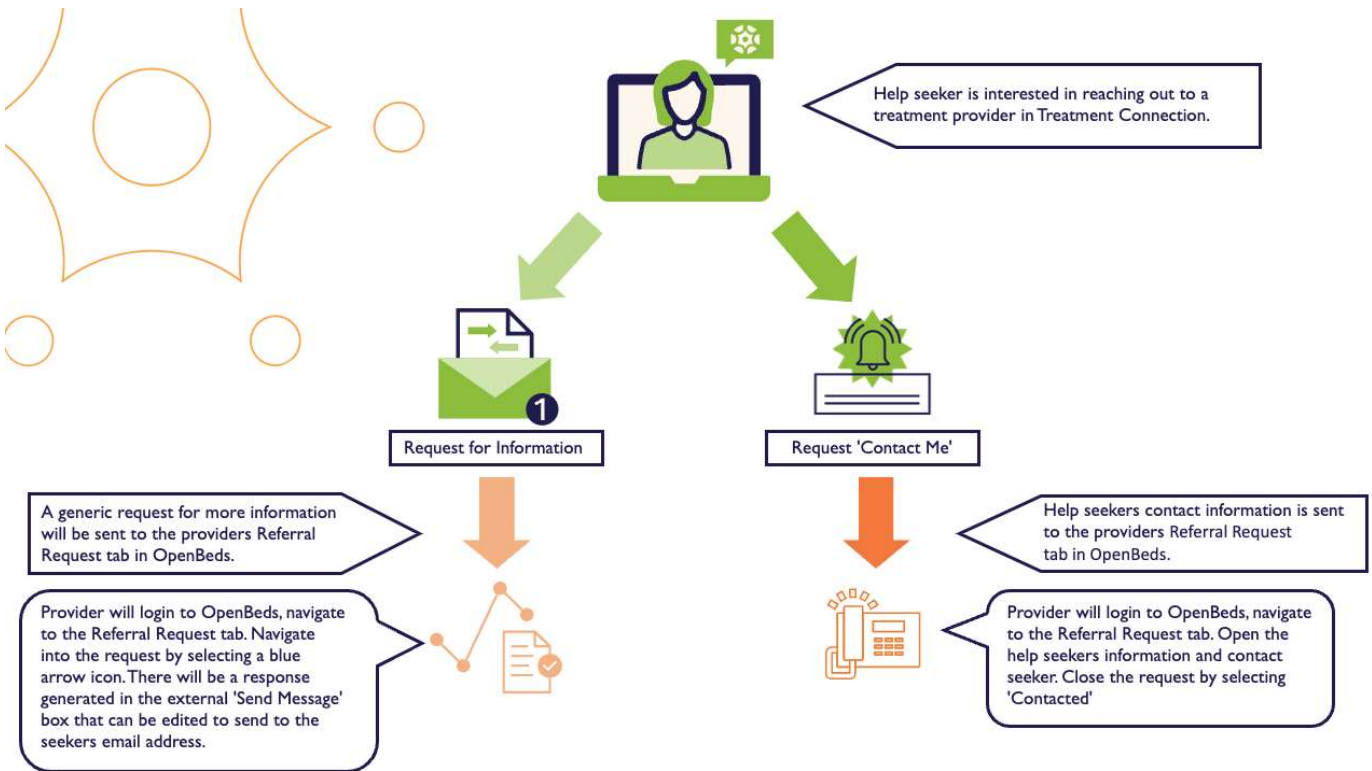
Educational Material | What level of substance use treatment do I need?

Please call 911 in Emergency

As a provider in OpenBeds, you will be able to use Treatment Connection to showcase your services to the public. We hope that this will give you more visibility across your state and beyond. You can tailor what you would like the public to see in terms of services, description, and contact information. A public user, after creating an account, will be able to send an inquiry if they would like to learn more about your services. This will generate a new 'request for information' at your queue in OpenBeds and you will be able to easily respond with a canned or custom response. The users will not be able to message you back via the system. It is simply a tool for the public to reach out for more information.

## How Does it work?

Once your services are listed at treatmentconnection.com, the public will be able to view your services, if they have availability, and much of the other information listed in OpenBeds. The public will also be able to reach out for more information to the contact information you provide, and you and your staff will be able to respond back to the public inquiries within OpenBeds; however, members of the public will not be able to message back. Please note that requests from the public will be marked as such in your "Referral Request Status" tab.



## Example Public User Request: 'Contact Me'

<input type="checkbox"/>	Requested 1/18/2020 10:48 AM	328	<p>Requester Name: [Redacted]</p> <p>Requester Address: [Redacted]</p> <p>Requester City: [Redacted]</p> <p>Requester State: [Redacted]</p> <p>Requester Zip: [Redacted]</p> <p>Requester Phone: [Redacted]</p> <p>Requester Email: [Redacted]</p> <p>Requester Referral Source: [Redacted]</p>	Public User Request	Opened	779	<a href="#">328</a>	<a href="#">→</a>
<input type="checkbox"/>	Requested 1/18/2020 10:48 AM	237	<p>Requester Name: [Redacted]</p> <p>Requester Address: [Redacted]</p> <p>Requester City: [Redacted]</p> <p>Requester State: [Redacted]</p> <p>Requester Zip: [Redacted]</p> <p>Requester Phone: [Redacted]</p> <p>Requester Email: [Redacted]</p> <p>Requester Referral Source: [Redacted]</p>	Public User Request Contact Me	Opened	539	<a href="#">237</a>	<a href="#">→</a>