



# Treatment Connection

Activation Guide



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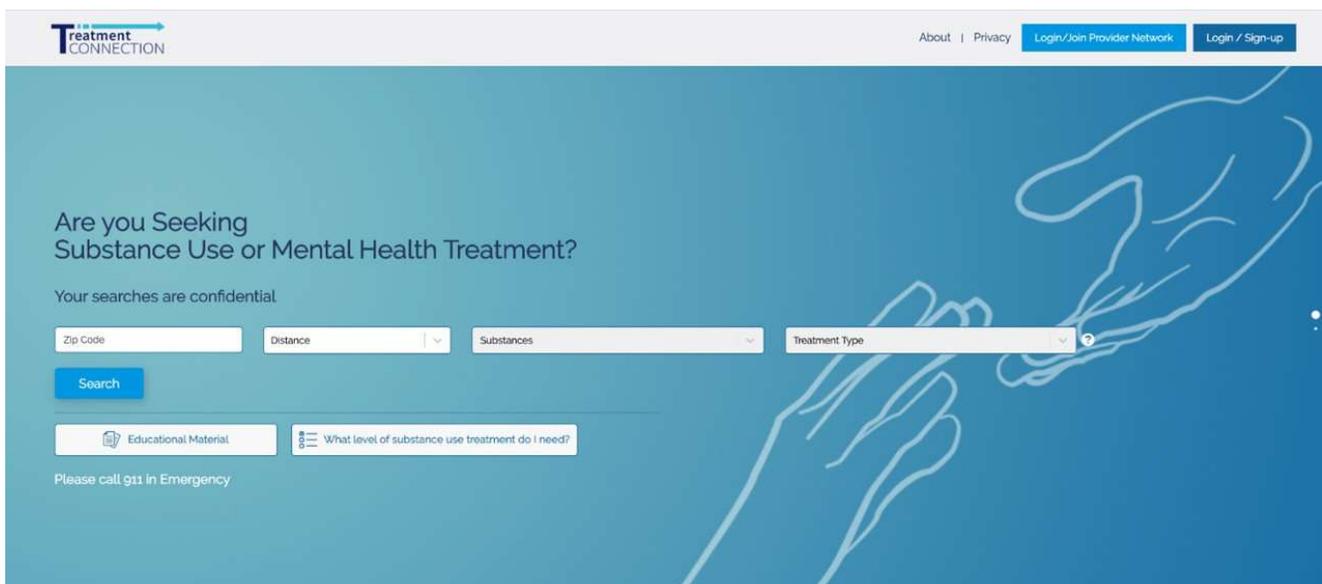
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## What is Treatment Connection?

Treatment Connection (<https://www.treatmentconnection.com/>) is a public facing website used for evidence-based assessment and referral. On Treatment Connection, any person seeking mental health and substance use disorders treatment for themselves or a loved one may find nearby state-vetted treatment providers, evaluate the type of care they need, and submit anonymous or non-anonymous referral inquiries to providers.

Treatment Connection features the Addiction Treatment Needs Assessment which includes 13 consumer-friendly questions developed with the American Society of Addiction Medicine. The assessment is used to determine the risk and severity of a person's addiction to provide guidance on the most appropriate level of care.

To use Treatment Connection, the end user inputs their ZIP code and selects details such as the distance they are willing to travel, the substances involved, and treatment type.

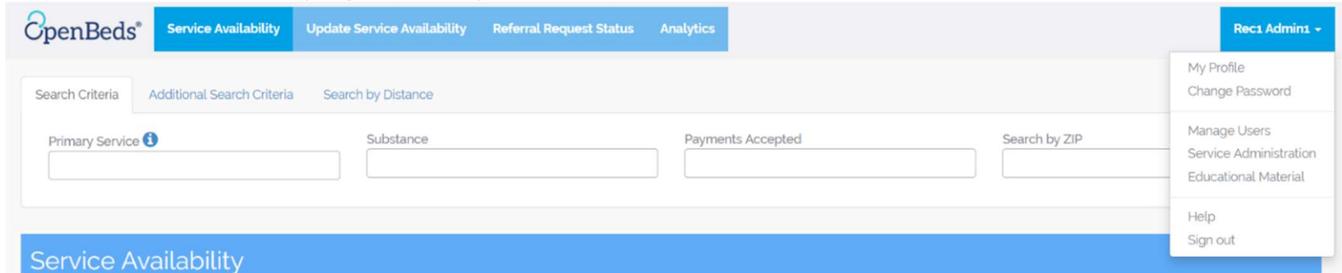


## Next Steps

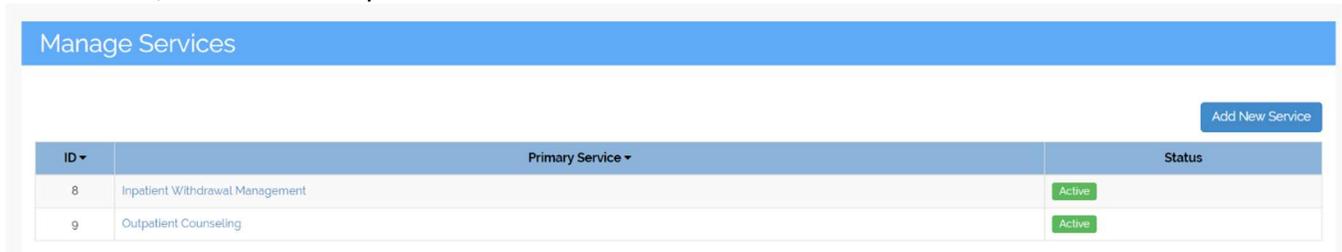
As a provider in the Missouri Treatment and Referral Network, you will be able to use Treatment Connection to showcase your services. We hope that this will give you more visibility across Missouri and beyond. You can tailor what you would like the public to see in terms of services, description, and phone number. A public user, after creating an account, will be able to send an inquiry if they would like to learn more about your services. This will generate a new 'referral' at your queue in MOConnect and you will be able to easily respond with a canned or custom response. The users will not be able to message you back via the system.

## How to change the details displayed

- Log into MOConnect as you normally would and select **Service Administration** from the drop-down menu at the top right (under your name.)



- Next, click the service you would like to alter.



- From this page, you may opt out of displaying this service at treatmentconnection.com or you may edit the following details
  - The dedicated email to receive public referral notification
  - The phone number to be displayed next to your organization in the Public Facing System
  - The description of your service to be displayed at the public portal
  - Create a “canned” response that you can send to the inquiring individual.

Check this box to display your service at the OpenBeds public portal. This will allow you to receive inquiries from public users as well.

Enter the dedicated email address to receive a request from public portal\*

Public-Facing System dedicated email

Enter public phone number for the Service\*

Public-Facing System dedicated phone

Enter a description of your service to be displayed at the OpenBeds public portal\*

Public-Facing System description of your service; no more than 200 characters

Enter the response you would like to send to the public user, which you may edit\*

Dear Account User <ID>:  
Thank you for your interest.

- Once your services are listed at treatmentconnection.com, you and your staff will be able to respond back to the public inquiries in the same manner as you would to an MOConnect referral from another provider; however, members of the public will not be able to message back. Please note that requests from the public will be marked as such so that you can easily distinguish between the two referral types.

## Example Public User Request: Contact Me

<input type="checkbox"/>	Requested 1/13/2020 10:48 AM	328	Shelton, Rebecca Rebecca@shelton.com 301-228-1234 301-228-1234 301-228-1234 301-228-1234 301-228-1234 301-228-1234 301-228-1234 301-228-1234	Public User Request	Opened	779	<a href="#">328</a>	→
<input type="checkbox"/>	Requested 1/13/2020 10:48 AM	237	Shelton, Rebecca Rebecca@shelton.com 301-228-1234 301-228-1234 301-228-1234 301-228-1234 301-228-1234 301-228-1234 301-228-1234 301-228-1234	Public User Request Contact Me	Opened	539	<a href="#">237</a>	→

**ⓘ Please Contact This Treatment Requester Directly**

This treatment requester has sent an anonymous request without setting up an account. To respond to this request, please contact them directly using their specified contact method.

Contact Method: Text Mobile

Patient Phone:

Contacted \*Please check here after you have contacted the requester

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**Request Information**

Patient ID	:	<input type="text" value="1234"/>
Birth Year	:	<input type="text" value="1980"/>
Zip Code	:	<input type="text" value="20904"/>
Gender	:	<input type="text" value="Male"/>

## Example Patient Information screen:



Request: # 288

Request Date/Time:  
08-16-2019 14:21

Request Information	
Patient ID	: 130
Are you completing an application for yourself or a loved one ?	: Self
Birth Year	: 1999
How long have you been using substance?	: 3
Which substances are you using?	: Alcohol, Heroin
What treatment have you had?	: Outpatient Counseling
Are you seeking specific treatment?	:
Do you have insurance?	: Yes
What insurance do you have?	: Anthem
Any Additional Information?	: TTTTTTTT

## Example Referral Messaging Page

Request ID 288 [Back](#) [Refresh](#)

Time/Date	Name	Role	Activity	Action/Message	Attachment
14:25 08-16-2019	DC2Rec3b1 User	Receiving Service Administrator	Messaging	Dear Treatment Requester 130: Thank you for your interest. We would like to hear from you. Please call us at (555) 444-4444	
14:21 08-16-2019	130	Requesting Patient	Opened	TTTTTTTTT	

1 - 2 of 2 Rows Per Page

**Send Message**

You may edit the message below before sending to the treatment requester

Dear Treatment Requester 130:  
Thank you for your interest.  
We would like to hear from you. Please call us at (555) 555-5555.

**Local Action**

Actions are only seen locally at your organization. Add a note in the box below and click on 'Save' for your own purposes.