

Improving Behavioral Health Care Coordination

Ensuring public health is a major responsibility shared by state government administrators, health systems, health plans and the community.

To help you understand the role that technology plays in behavioral healthcare, we have developed some of the **key considerations states should keep in mind when combating the behavioral health crisis in your community.**





BUILDING AND MAINTAINING A CRISIS RESPONSE INFRASTRUCTURE

Ensure your mobile crisis response teams and 988 call centers are prepared and have the resources they need to connect your citizens with the appropriate level of intervention.



UTILIZING CAPACITY & REFERRAL MANAGEMENT TECHNOLOGY

Leveraging technology with real-time visibility into facility availability can help your state's providers quickly and effectively refer patients to behavioral health facilities. Faster referrals mean expedited care in the moments that matter most for your citizens.



IMPROVING CARE COORDINATION BETWEEN STAKEHOLDERS

Adequate coordination between stakeholders including states, care team members, health plans and health systems plays a pivotal role helping your citizens access the behavioral healthcare services they need.



EASING PROVIDER BURDENS

There are many people in your state who dedicate their lives to bettering public health – doctors, nurses, pharmacists and many more. Arming them with the tools and resources they need to reduce administrative burdens frees up more time for them to focus on the patient, and most importantly, give the right level of care to every individual.

To learn more about the impact behavioral health is having on your community, download our new <u>market trends report</u>.

