



**Supporting
Governments
With Their
Public's Health
Through
Technology**



Bamboo Health's Solutions

BEHAVIORAL HEALTH CAPACITY & REFERRAL

Create trusted, coordinated treatment networks and digital processes to expedite the path to care.

OpenBeds® – Referral and capacity management platform that tracks behavioral health providers and resources in a single, connected network

Crisis Management System – Solution connecting call center professionals, mobile response teams and treatment providers to expedite access to treatment

Justice Involved™ – Indicates incarceration events to improve care coordination

Bamboo Intelligence Hub™ – A unified hub of solutions aimed at improving care coordination for physical and behavioral healthcare

Treatment Connection™ – A public-facing assessment and referral site for substance use or mental health treatment

CARE COORDINATION

Connect disconnected members of care teams with relevant patient information to foster collaboration and improve outcomes.

Pings™ – Real-time notifications when patients experience care events

Route – Secure, compliant processing of patient event notifications

Stories™ – Relevant patient context at the right time, to the right user

Callouts – A digital channel to share contextual patient/member information

Spotlights™ – Interactive dashboard of performance metrics

Rising Risk – Provides analytics and workflow support to proactively identify high-utilizers

PRESCRIPTION DRUG MONITORING

Access Prescription Drug Monitoring Program (PDMP) data in clinical workflows to comply with state laws, save time and make more informed prescribing and dispensing decisions.

NarxCare® – An application that provides a set of tools to support clinicians' analysis of controlled substance data from government managed and regulated PDMPs

PMP Gateway™ – A solution that integrates PDMP data directly in clinical workflows

PMP AWARe™ – A secure platform utilized by PDMPs to provide a holistic picture of controlled substance use

NarxCare is an application that provides a set of tools to support clinicians' analysis of controlled substance data from government-managed and regulated Prescription Drug Monitoring Programs (PDMPs). NarxCare is intended to aid, not replace, medical decision-making. None of the information presented in the NarxCare application should be used as sole justification for providing or not providing medications.

52
States and Territories

29
Health Plans

2,500
Hospitals

8,000
Post-Acute Facilities

45,000
Pharmacies

1 Billion
Annual Patient Encounters



Using Real-Time Care Intelligence to Cultivate Care Collaboration

HOW BAMBOO HEALTH SUPPORTS BEHAVIORAL HEALTHCARE ACCESS IN THE U.S.

- We uplift the often forgotten and increasingly important behavioral health space by offering a variety of solutions that **empower governments, health plans, providers and care teams to address whole-person care.**
- With the 988 Suicide & Crisis Lifeline now well underway, many states must reconsider if their crisis response system is working best for their evolving needs. States use Bamboo Health's solutions to help with implementation and deployment through the Crisis Management System solution. The solution **expedites access to assessment and treatment for those in behavioral health crisis**, all while tracking individuals' care journeys from call to treatment and coordinating all stakeholders within a singular, closed-loop referral system.
- With **overdose deaths annually soaring past 100,000**, it's more important than ever for states, providers and health systems to understand the complete picture of controlled substance use in their region. Through Bamboo Health's prescription drug monitoring solutions, **prescribers and dispensers receive data directly in clinical workflows, improving access and saving time for care team members.**
- But don't just take our word for it; hear from our clients and their affected populations at bamboohealth.com/case-studies/.

“This year has been the most productive and responsive the providers have been in OpenBeds over the past few years. Also, awhile back, we provided a list of rural and southern Nevada providers to Bamboo Health and we now see the majority of these providers in OpenBeds which has been very successful for Crisis Support Services of Nevada as we can now send referrals to these providers in the system.”

- Mele Eteuati, Case Manager Coordinator at CSSNV

1 in 5

**Adults experience
mental illness**

75%

**Of overdose deaths
involved opioids**

6.1 Million

**People aged 12 or older
had an opioid use
disorder**

50,000

**Americans took their
own lives during a one-
year time frame**



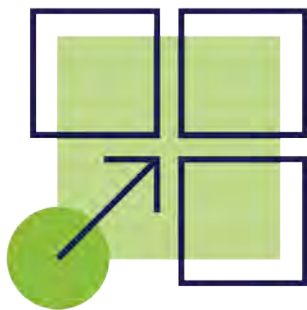
Client & Patient Success Stories

CLIENT SUCCESS STORY #1:

Monarch – a Certified Community Behavioral Health Clinic (CCHBC) client who provides services for those struggling with disabilities, mental illness and substance use disorders in North Carolina – used a Bamboo Health solution to help a patient who had lost her son to overdose. The patient showed up at the emergency department (ED) on the first anniversary of her son's death suffering from a panic attack. **Through Bamboo Health's Pings solution, a Monarch nurse received a real-time notification that their patient sought medical attention in the ED.** The nurse reached out to the patient to connect her with the mental healthcare services she needed. After consistent treatment, the patient said that the Pings service is the only reason she's here today because she was able to easily connect to the mental health services she so desperately needed.



CLIENT SUCCESS STORY #2:



Delaware's Division of Substance Abuse and Mental Health needed a referral system that encompassed the entire continuum of behavioral health services. The Delaware Treatment and Referral Network (DTRN360) – powered by the OpenBeds solution – now facilitates rapid referrals and fosters collaboration among mental health, SUD and medical providers. After three years of partnership, the DTRN360 hit an outstanding milestone of 100,000 referrals in December 2021, representing **100,000 opportunities to improve the lives of citizens.** "Newsweek recognized Delaware in November 2021 as one of only four states that the CDC reported as having a decrease in the annual percentage rate of opioid deaths. DTRN360 was a significant tool contributing to this reduction," said Lt. Governor Bethany Hall-Long, Ph.D., RN.

CLIENT SUCCESS STORY #3:

Like many states, Nevada faced significant challenges in addressing mental health issues, ranking 51st in the nation for overall mental health before rising 12 places to 39th over the course of one year. In part, this great change can be attributed to the Crisis Support Services of Nevada (CSSNV) supporting the rollout of the state's 988 Suicide and Crisis Support Lifeline. To meet 988 call needs, CSSNV adopted Bamboo Health's OpenBeds solution to help streamline referrals. **The platform's efficiency in promoting a smooth referral process enables streamlined service and lessened workload.** OpenBeds empowered care coordinators with real-time behavioral healthcare treatment availability and allowed CSSNV to generate 2,000+ referrals last year.



To learn more, visit
bamboohealth.com/government