




Care Gaps Solution **FOR PAYERS**

ENABLE NETWORK PROVIDERS TO IMPROVE TRANSITIONS OF CARE AND QUALITY MEASURE PERFORMANCE WITH EASE

Transitions of care are known to be high-value, critical moments in a member's care journey, so much so that specific quality measures are now built into HEDIS and CMS Star Ratings. Health plans can enable network providers to quickly and easily close transitions of care and follow-up care gaps by leveraging Bamboo Health's Care Gaps Solution and its nationwide admission, discharge, and transfer (ADT) network.

Challenges with Quality Measures today:

-  Acute event notifications are often delayed, making follow-up within narrow time windows impossible
-  Providers lack alerts and actionable insights to close care gaps within their existing workflows
-  Delays in claims data make real-time performance management extremely difficult

Key Functionality of the Care Gaps Solution:



Actively surfaces care gaps to network providers in real time, leveraging Bamboo Health's national Pings network



Facilitates care gap closure adherence by delivering detailed insights and best practices to network providers, plus the associated workflows to do so



Improves quality measure success through real-time reporting and analytics, fostering enhanced collaboration with network providers



Quality Measures that Bamboo Health supports include:

- **Transitions of Care (TRC)**
Four part transition of care after inpatient admission
- **Follow-Up After Emergency Department Visit for People with High-Risk Multiple Chronic Conditions (FMC)**
7-day follow-up after ED visit for patients with multiple chronic conditions

Bamboo Health is actively exploring other follow-up measures including:

- **Follow-Up After Emergency Department Visit for Mental Illness (FUM)**
7- and 30-day follow-up after ED visit for mental illness
- **Follow-Up After Hospitalization for Mental Illness (FUH)**
7- and 30-day follow-up after inpatient admission for mental illness
- **Follow-Up After Emergency Department Visit for Alcohol and Other Drug Dependence (FUA)**
7- and 30-day follow-up after ED visit for alcohol or drug abuse or dependence (AOD)



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