

Rising Risk – More Than a Patient Risk Solution. We Help with a Post-Discharge Workflow.

Patients with multiple severe and significant chronic conditions have an elevated risk of high-cost care setting admissions and account for approximately **50% of total care spend** for ACOs and health plans. Care coordinators must often wait 60-90 days for claims data to identify and manage the high-risk patient population, resulting in delayed care opportunities, increased operational costs, and poor outcomes for high-risk patients.

Rising Risk, an advanced care management feature of the Pings platform, can help care teams easily identify emerging high- and rising-risk patients, streamline post-discharge care, and improve patient communication — **all within the clinical workflow.**

SIMPLIFYING CARE MANAGEMENT IN A VALUE-BASED CARE SETTING

With a risk stratification model powered by real-time data and predictive analytics, Rising Risk provides care managers and physicians with an effective post-discharge follow-up workflow for prioritized patients.

Consider a practice in a value-based ACO with a high-risk patient, for example. A patient with chronic kidney disease visits the ED for the 15th time within the past four weeks. With Rising Risk, a care coordinator in the practice can:

1. Be alerted of the patient's ED care event with a real-time notification
2. Engage the patient post-discharge using the information from the patient's SMS contact card
3. Use a scheduling assistant to quickly and painlessly book future follow-ups
4. Set up follow-up reminders within established time frames to uphold value-based care contracts
5. Add context notes in the patient's profile to update other care team members on the patient's health
6. Enroll patient in any necessary kidney care management services to improve ongoing care

With this follow-up workflow, ED visits for the patient significantly decrease and the practice can eliminate unnecessary costs and improve the patient's overall outcomes and quality of care.

How can we help? Tell us your needs.
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