Providing hospital and health system clinicians with immediate access to a behavioral health network

Problem

Physicians lack knowledge of available behavioral healthcare services

Often a shortage and lack of knowledge of inpatient and outpatient behavioral healthcare services and community-based alternatives are barriers to treatment for those in need of care, particularly those in crisis. Our proven solution leverages technology to centralize these treatment resources, expand access, and improve the timeliness of quality care.

Solution

Better access to behavioral health resources for hospital patients

OpenBeds is a cloud-based solution that replaces inefficient and less effective manual search, communication, and reporting functions, facilitates rapid transfers/referrals, and fosters collaboration and coordination among medical and mental health providers and substance use programs. The OpenBeds solution accomplishes this by providing real-time treatment facility availability, evidence-based therapy offerings, two-way digital provider communication, data aggregation and analytics, and clinical decision support.

Benefits

- Conveniently search for open beds at behavioral health treatment facilities.

- Efficiently make digital referrals to inpatient and outpatient facilities which offer the right level of care.

- Reduce patient wait time for appropriate behavioral health treatment.

- Move patients out of the emergency department, when necessary, and to the right care, saving dollars in the process.

- Close gaps in care and unnecessary utilization through real-time patient matching.

- Track real-time utilization and referral patterns at the organizational level.

- Integrate and conveniently use OpenBeds directly in your electronic health record or NarxCare prescription drug monitoring analytics tool.

- Share Treatment Connection, which allows individuals to find state-vetted treatment providers on their own.

A Trusted Referral Network

The OpenBeds team helps you build and engage your network of treatment facilities and providers.

HEALTHCARE ENTITIES

SOCIAL SERVICES

REFERRALS

TREATMENT
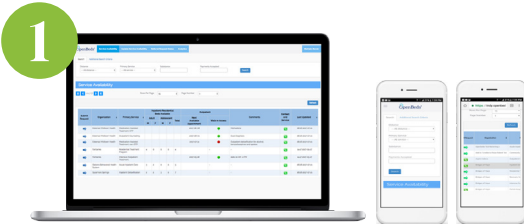
PATIENTS

SYSTEM ADMINISTRATOR

Customer Testimonial

"I had my first experience with OpenBeds today for an urgent referral for inpatient detox. Let me just say this process is one of the easiest, quickest, most helpful processes I have ever utilized in all of the years I've practiced. Our member had called all day to numerous places to get help for herself. The RN case manager asked me to get involved today, and I think we will have her placed by tomorrow morning."
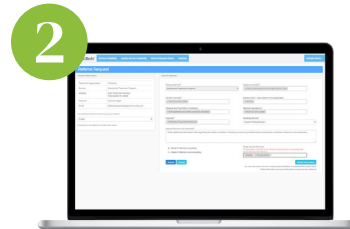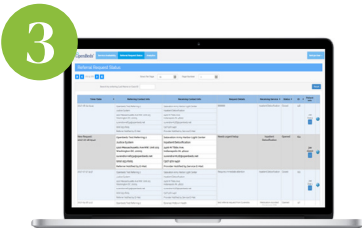
- **CareSource User**

CareSource®

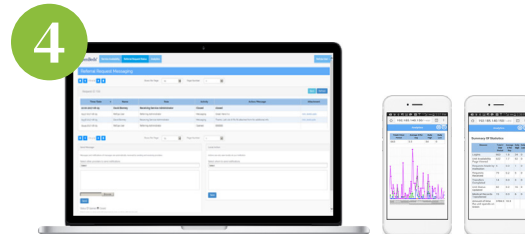## Referral to Placement in Minutes

1
Referring hospitals see real-time availability of inpatient and outpatient treatment services.

2
Referring hospitals create and send digital referrals to treatment facilities.

3
Treatment facilities are alerted to referral requests and communicate patient acceptance.

4
OpenBeds consolidates referral data and generates analytics for the process of improvement.

How can we help? Tell us your needs at bamboohealth.com/contact/

bamboohealth.com