

Stories Helps One Health System Save Over \$1.2M in a 9-Month Period

Cone Health is a not-for-profit healthcare network serving patients across a multitude of North Carolina counties. Cone Health signed up for a pilot for their ED to use Stories, Bamboo Health's care transitions assistant that delivers relevant patient context within clinical workflows at the point of care. Through Stories, their ED and inpatient Transition of Care teams were able to:

- **Reduce readmissions and activate home health providers** by redirecting patients unnecessarily in the ED back home.
- **Gain insight into recent SNF stays within the last 30 days**, allowing them to redirect patients back to the SNF from which they recently discharged and avoid the otherwise required 3-midnight stay.
- **Track high-utilizers and acute visit histories both in and out of Cone Health hospitals** through the solution's "high utilizer" and "readmission risk" flags.
- **Easily connect with patients' care teams through surfaced contact information**, facilitating communication with community resources like ACO partners, FQHCs, and PCPs.

"Our Transitions of Care teams have appreciated this expansion because it allows a patient's care timeline to be captured without asking multiple, often duplicative, questions. We know the saved time in chart reviews equals more quality time with our patients, thus promoting the true value of healthcare to our patients and their care teams."

– Rhonda Rumble, RN, MSN, BSN, CCM
Interim Vice President of Care Management Cone Health System/
Triad HealthCare Network

In just 9 months, Cone Health saw the following results due to Stories:



SAVED **20-30 MINUTES**
ON AVERAGE PER PATIENT
ASSESSMENT



AVOIDED **OVER 100 ADMISSIONS**



SAVED OVER **\$1.2M**

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