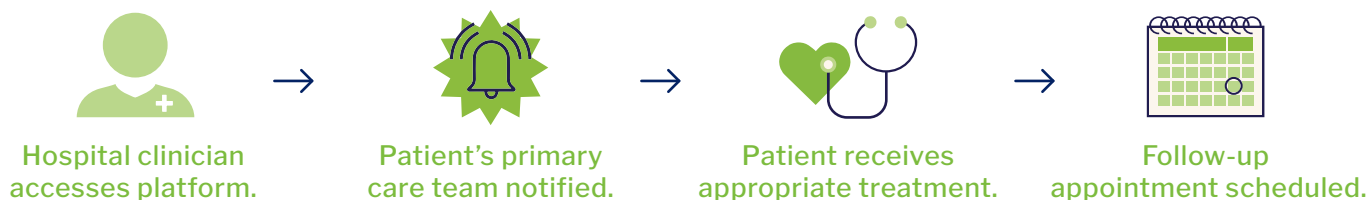# Bamboo Health

Behavioral Health Care Coordination Solution

WHAT IS BEHAVIORAL HEALTH CARE COORDINATION?

Healthcare is uncoordinated. It can be unhealthy for individuals, expensive for payers, and frustrating for providers. At Bamboo Health, we're fixing this. We're using technology to refer patients to treatment. Consolidating and analyzing patient data and connecting and informing payers and providers. By doing this, behavioral health conditions are treated on par with physical ones. And whole person care becomes a reality.
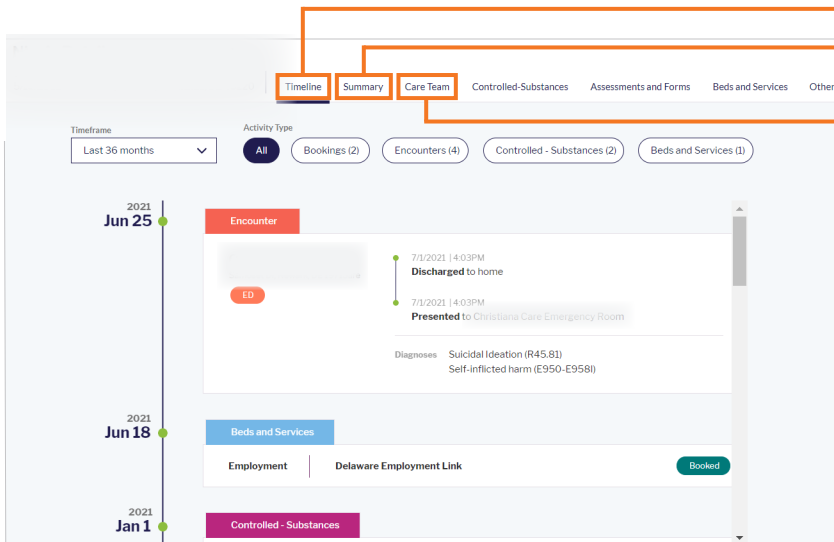
HELPING TO SAVE LIVES

Consider the individual with an opioid use disorder who attempted suicide. Without coordination, this person is treated for their symptoms and discharged from the hospital, without support. With coordination…

Hospital clinician accesses platform. → Patient's primary care team notified. → Patient receives appropriate treatment. → Follow-up appointment scheduled.

In care settings across America, we help improve patient outcomes, reduce costs (**untreated behavioral health costs $444 billion per year, according to USA TODAY**), increase payer and provider satisfaction, and give state governors the ability to impact public well-being.

OUR PLATFORM - WHERE CARE COORDINATION HAPPENS

Our provider-facing Behavioral Health Care Coordination platform facilitates a new level of communication and coordination for states, providers, and payers. The secure, cloud-based technology offers seamless access from directly within electronic health records (EHRs) such as Allscripts, athenahealth, Cerner, Epic, and more. It displays real-time behavioral health data traditionally unavailable via the EHR, offers patient-level analytics and decision support, and promotes collaboration among care team members.

TIMELINE
Displays a timeline of the patient's care events.

SUMMARY
Presents the patient's relevant behavioral health data.

CARE TEAM
Shows the patient's care team members, along with their contact information.
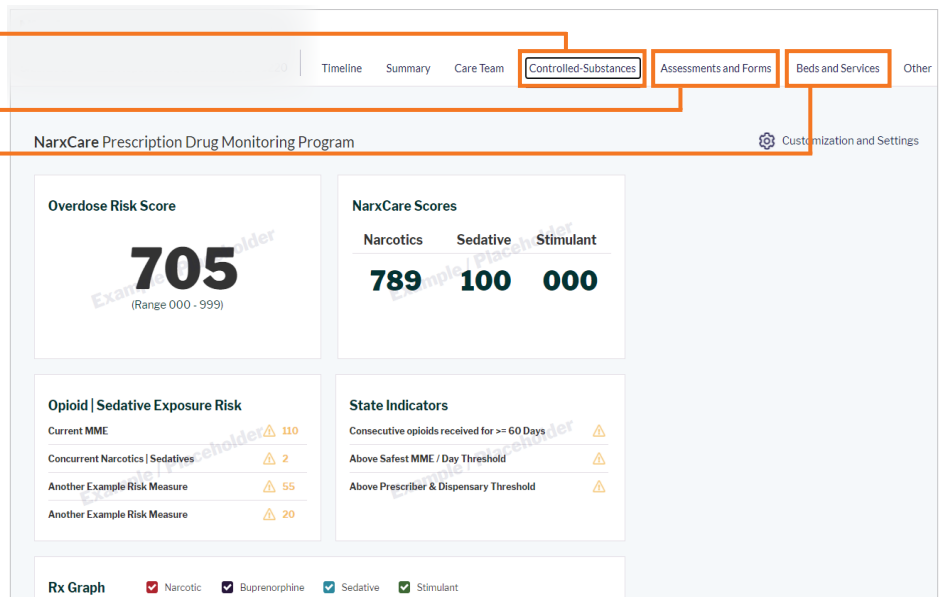
CONTROLLED-SUBSTANCES
Contains patient's prescription drug monitoring data, patient-level analytics, and risk scores.
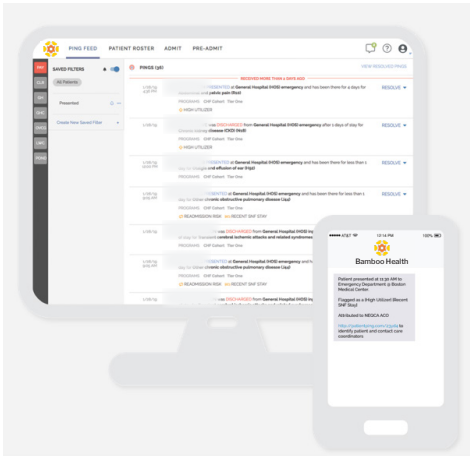
ASSESSMENTS AND FORMS
Provides access to validated assessments and standard forms.

BEDS AND SOCIAL SERVICES
Allows for patient referrals to behavioral health treatment and social services.

COMMUNICATING AND COORDINATING

Care team members—from primary care physicians (PCPs) to emergency department (ED) social workers to behavioral health clinicians—are brought together in one network. **Pings**, or real-time event notifications, make communication easy. This fosters the sharing of critical patient information—from admission, discharge, and transfer information to contextual information about a patient's behavioral health history—to help clinicians make more informed decisions.

REFERRING AND FOLLOWING UP

When a patient needs treatment for mental health and/or substance use disorder (SUD), clinicians can use the **OpenBeds behavioral health capacity management and referral technology solution** to see real-time services availability and make referrals. This automated process eliminates the administrative burden on staffs at clinics and hospitals, enabling them to make quick patient referrals, including those in **crisis**, to the appropriate level of care and follow-up.

STATE GOVERNMENTS CAN NOW HELP SOLVE BEHAVIORAL HEALTHCARE PROBLEMS AND SEE MEASURABLE RESULTS WITH ONE SOLUTION.

REDUCE ED BOARDING

REDUCE ED AND INPATIENT ENCOUNTERS

REDUCE INPATIENT LENGTH OF STAY

REDUCE PER CAPITA OVERDOSES AND SUICIDES
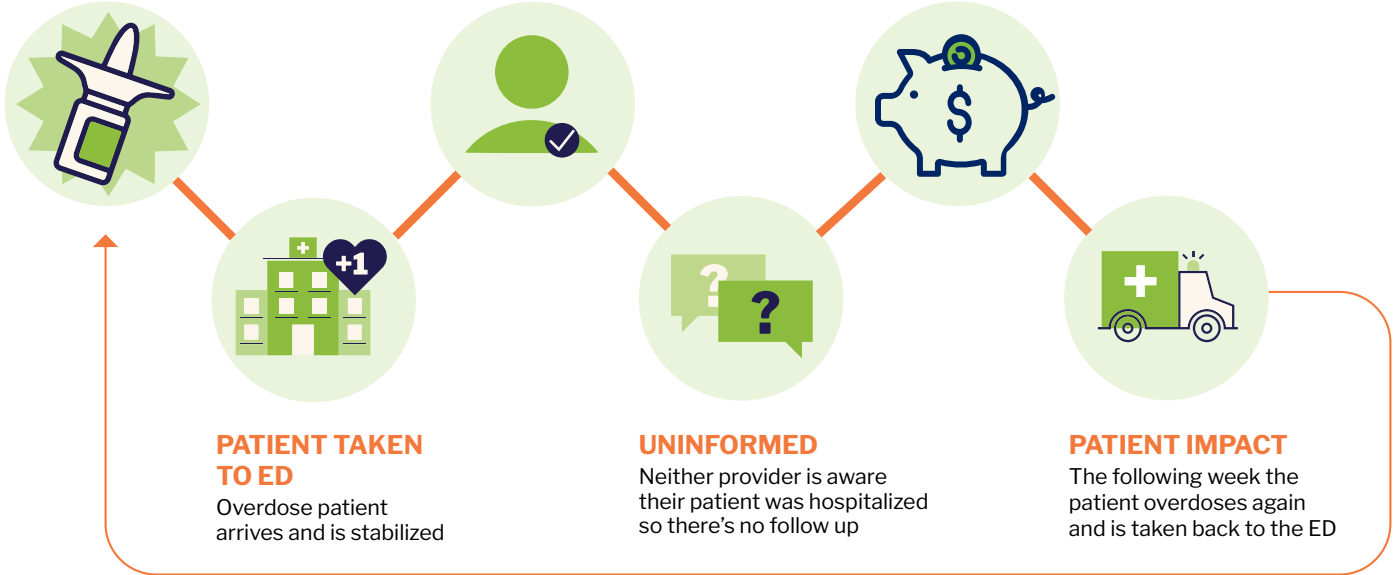
PATIENT REALITY BEFORE CARE COORDINATION

NALOXONE
Naloxone administered and patient revived
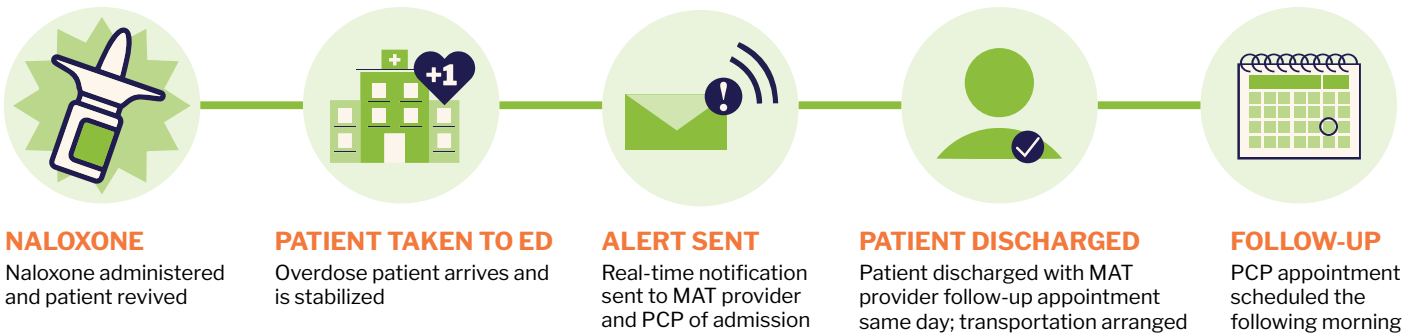
PATIENT DISCHARGED
Patient instructed to follow up with PCP and behavioral health provider

PAYER COST
$10,000-15,000 cost for emergency visit

PATIENT TAKEN TO ED
Overdose patient arrives and is stabilized

UNINFORMED
Neither provider is aware their patient was hospitalized so there's no follow up

PATIENT IMPACT
The following week the patient overdoses again and is taken back to the ED

PATIENT REALITY AFTER OUR CARE COORDINATION

NALOXONE
Naloxone administered and patient revived

PATIENT TAKEN TO ED
Overdose patient arrives and is stabilized

ALERT SENT
Real-time notification sent to MAT provider and PCP of admission

PATIENT DISCHARGED
Patient discharged with MAT provider follow-up appointment same day; transportation arranged

FOLLOW-UP
PCP appointment scheduled the following morning

Let's discuss your next move.
bamboohealth.com/contact