



## Real-Time Care Alerts for Improved Patient Outcomes

Bamboo Health's Pings solution provides real-time notifications of patient care transitions at hospitals, emergency rooms, and post-acute care facilities. Through admission, discharge, and transfer (ADT) data, the Pings solution provides visibility into patient events to improve care quality, reduce total cost of care, and succeed under value-based care programs. Embedded in existing systems or used natively through web and mobile interfaces, Pings supports a diverse range of provider types and use cases to meet care teams directly in their workflows.

### Select results from clients using Pings:

**A physician-owned and directed medical organization** increased Transitional Care Management (TCM) follow-up visits by 500% during the initial part of the COVID-19 pandemic.

**A primary care association of community health centers** realized a 20% reduction in total patient episodes and a 15% reduction in total emergency episodes in just a few months of using Pings.

**A risk-based medical group** improved their post-discharge visit completion rate by 250% (2% to 7%) over one quarter in markets using Pings.

**A home health, palliative, and hospice organization** earned over \$400,000 in revenue in just 5 months of using Pings to actively follow up with patients post-discharge.

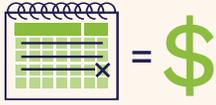
**A skilled nursing facility** saw a 3-5 day decrease in length of stay (LOS) for their Medicare Advantage patients plus an overall 6% decrease in readmissions.



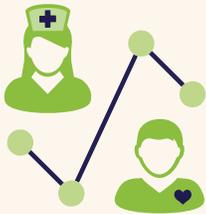
**“The Pings service, to sum it up, is the only reason that I am able to sit here with you and chat with you this very moment.”**

*– Michelle, a patient that receives services at Monarch, one of our Behavioral Health clients using Pings*

## More Select results from clients using Pings:



**An ACO** reduced the LOS for its managed patients from 25 days to 21 days, resulting in \$680,000 saved in their first year of using Pings.



**An independent family practice** improved their hospital follow-up rate in about a year of using Pings from 1.65% to 90%, and 26% to 80% for their ED follow-up rate.



**Pings clients in the 2020 Medicare Shared Savings Program** generated over \$1 billion in shared savings and had an average customer quality score of 97.7%.



**A provider organization** reduced their 30-day hospital readmission rate for their preferred post-acute network by 24.7% and their network average LOS by 27.5%.

**HITRUST<sup>®</sup>**  
**CSF Certified**

Bamboo Health operates entirely within the privacy and security requirements set forth with HIPAA, including the encryption of all data in transit and at rest. Pings is also HITRUST CSF<sup>®</sup> Certified, meeting industry-defined standards when it comes to managing risk.

How can we help? Tell us your needs at [bamboohealth.com/contact/](https://bamboohealth.com/contact/)