NEW JERSEY
PRESCRIPTION MONITORING PROGRAM
INTEGRATION GUIDE

INTEGRATING YOUR HEALTH IT SYSTEM WITH THE NJPMP

Version 1.3
NJPMP Integration Guide
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## What is the New Jersey Prescription Monitoring Program (NJPMP)?

The NJPMP is an important component of the New Jersey Division of Consumer Affairs' effort to halt the abuse and diversion of prescription drugs. The NJPMP, established pursuant to N.J.S.A. 45:1-45 et. seq., is a Statewide database that collects prescription data on Controlled Dangerous Substances (CDS), Human Growth Hormones (HGH), and gabapentin products dispensed in outpatient settings in New Jersey, and by out-of-State pharmacies dispensing into New Jersey. Patient information in the NJPMP is intended to help prescribers and pharmacists provide better-informed patient care. The information will help supplement patient evaluations, confirm patient drug histories, and document compliance with therapeutic regimens. The NJPMP also aids regulatory and law enforcement agencies in the detection and prevention of fraud, drug abuse, and the criminal diversion of CDS, HGH, and gabapentin products.

Please visit the NJPMP website for more information: http://www.njconsumeraffairs.gov/pmp

What is Health IT Integration?

The New Jersey Division of Consumer Affairs (DCA) seeks to integrate the NJPMP with electronic health records (EHR) and pharmacy management systems across the State. The goal is to minimize clinical workflow disruptions by providing near-instant and seamless access to critical prescription history information to both prescribers and pharmacists. The DCA is collaborating with Bamboo Health, the service provider of the NJPMP, to provide this integration option to all healthcare providers in the State utilizing a service called PMP Gateway. PMP Gateway facilitates communication, secure information transfer, integration, and support for the State approval process and the health IT vendor development process.

Integrating NJPMP data within health IT platforms provides a streamlined clinical workflow for healthcare providers. The integration eliminates the need for prescribers and pharmacists to pull-up the NJPMP web browser, log-in, and enter their patient's name and date of birth. Instead, the EHR or Pharmacy Management System automatically initiates a patient query, validates the provider's credentials in the NJPMP, and returns the patient's prescription record directly within the provider's EHR or Pharmacy Management System.
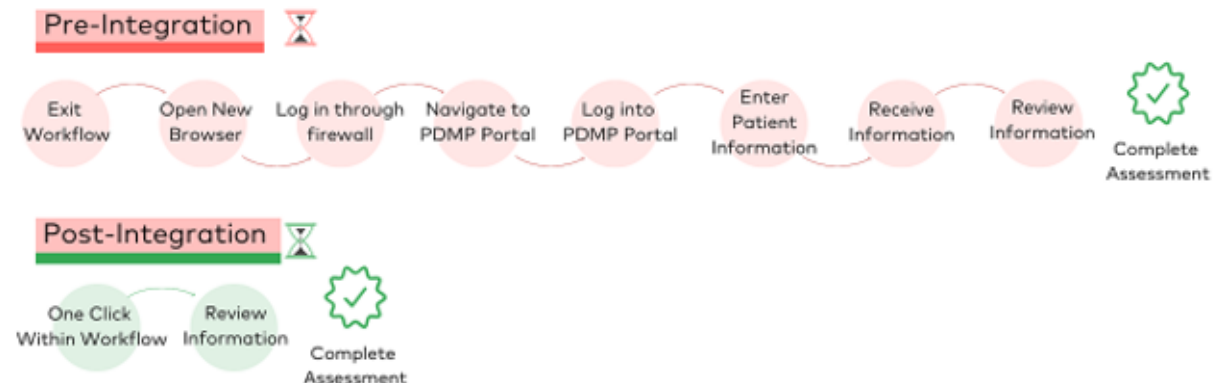
What Steps Need to be Completed in the Integration Process?

1.   Navigate your web browser to https://connect.bamboohealth.com/

2.   Click "Create an Account"

3.   Follow the prompts to input the necessary information for your healthcare organization's integration request

4.   The NJPMP Terms & Conditions document is sent to you via email from HelloSign

   a.   Follow the prompts from HelloSign to complete the NJPMP T&C

5.   Once all steps are complete on Customer Connect, your request is forwarded to the NJPMP Administrator for review

6.   If approved, a confirmation email is sent to you, and the credentials to activate the integration are sent according to your EHR or Pharmacy Software vendor's instructions

   a.   The credentials could be sent to you or to your software vendor

7.   To complete integration setup, please contact your EHR / Pharmacy Software vendor

Integration Next Steps

Many EHR / Pharmacy Software vendors have already completed the integration development work to deliver PMP data within the clinical workflow.

If your EHR / Pharmacy Software vendor has NOT completed this step, the following process will be initiated:

1.   Bamboo Health notifies you that your EHR / Pharmacy Software vendor has not yet completed PMP Gateway integration development.

2.   When your EHR / Pharmacy Software vendor has completed the integration development, Bamboo Health will request credentials and provide you with a confirmation e-mail and next steps.

Clinical Workflow

It is important to note that there are key functional differences between the NJPMP web portal and EHR or Pharmacy Software integration. The goal for integration is to provide the patient's key data elements to providers in a streamlined workflow.

EHR / Pharmacy Management System integration removes the need for a user to:
1. Exit the EHR / Pharmacy Software and go to https://newjersey.pmpaware.net
2. Enter username and password
3. Navigate to a patient request
4. Enter a patient's first name, last name, and date of birth
5. Determine the date range to search
6. Select which states to query
7. Click "search"

Instead, integration allows the EHR / Pharmacy Software to perform an automated query to deliver a patient report. PMP integration is focused on delivering a streamlined workflow for providers to access a patient report.

Clinical Considerations

NJPMP functionality NOT included in EHR / Pharmacy Management System integration:
1. Delegation of access to conduct PMP searches
2. Partial name search
3. Searches that return multiple records
4. MyRx
5. Search history (including delegate search history)
6. Bulk patient search
7. User profile
8. All interstate data sharing options*
9. Important announcements

*Each Health Care Entity (HCE) can choose which specific state(s) it would like to automatically query as part of the integration process (limited to the current states which NJ is connected with via PMP InterConnect). Please note that this will require an additional PMP Gateway agreement between the HCE and the participating state's PMP, and is the responsibility of the HCE to obtain.

NJPMP AWARxE Platform

All prescribers and pharmacists MUST be registered with the NJPMP in order to receive patients' PMP reports via integration. It is important for all users to maintain an active and accessible account on the original NJPMP AWARxE platform as there may be situations in which EHR / Pharmacy Management System users will encounter a "disallowed message" from PMP Gateway, such as when multiple patients meet the search criteria. If this occurs, the user must complete the search via the NJPMP AWARxE web portal at https://newjersey.pmpaware.net.

Disallowed Message Examples:
1. "There was a permissions problem making this request"
2. "Based on the patient details submitted, your state PMP could not identify a unique patient. Please manually search for the patient in your state PMP website."

Post Implementation Technical Assistance

If users are experiencing an issue when attempting to access PMP data via the EHR / Pharmacy Management System please first contact your internal IT helpdesk for assistance. Please note that Bamboo Health does not control any aspect of your EHR / Pharmacy Software. Any issues related to your EHR / Pharmacy Software vendor's application should be directed to your EHR / Pharmacy Software vendor.

If it is determined that the PMP Gateway service is non-operational or not functioning properly, please submit an online support request form to Bamboo Health. This will create a service ticket with the Bamboo Health helpdesk to troubleshoot the issue. Technical assistance is currently available 24 hours a day, 7 days a week and 365 days a year.

In the event there is a disruption in the PMP Gateway integration service, providers should login to the NJPMP online web portal to request patient reports.

NJPMP Contact Information

If you have not received adequate support above, or need to escalate an issue, you can reach the NJPMP Office directly by the following methods:

- Telephone: 973-273-8010
- E-mail: NJPMP@dca.njoag.gov

Please visit www.njconsumeraffairs.gov/pmp for additional information.